

We have become aware that one of our learners received an email saying that their computer was hacked months ago and that the hacker has access to their browsing history, emails, screen recordings, contacts and videos. The email also says that there is a video which the “hacker” obtained by turning on the webcam remotely. There is then a demand for money.

Please could you assure the learners that if they receive an email like this there is **absolutely nothing to worry about** and the only things they need to do are:

- delete the email
- delete the email from the deleted folder
- contact ICT@wgpcollege.school.nz to let them know they received the email
- reset password