



To Whangaparaoa College, Parents, Families and Whanau,

NZ Uniforms are extremely proud to be the exclusive retail supplier of the Whangaparaoa College uniform to your community. As a team we work hard to provide good quality uniforms that stand up to school life for a great price. As well as exceptional customer service, part of that customer service is to ensure we have appropriate stock levels. For Whangaparaoa College this has not been the case in a few sizes of some uniform items. Another part of that customer service is to ensure correct information is given, this has not been the case when stating that the college was about to change their school uniform, because of this I would like to formally apologise to the Whangaparaoa College community for any inconvenience this has caused you.

We can assure you that we are working very hard to fix any out of stock issues we currently have and have put measures in place to ensure this does not happen in the future. We would like to thank you for your ongoing support and we look forward to seeing you in store again soon.

Kind regards

A handwritten signature in black ink that reads 'S. Taylor'.

Sarah Taylor  
Regional Retail Manager Auckland/Wairarapa/Otago  
NZ Uniforms